# Account Types

<u>HSC Net ID</u>

Username: _____          Password: _____

- Windows (to login to the computer stations)
- HSC Secure Wireless (to access the secure wireless network on campus)
- VPN (to access the virtual private network from off campus)
- HSCLink (to login to the salud.unm.edu Outlook email account)
- Mobility Server (to access salud emails on your mobile device)
- Learning Central (to complete required HSC training)
- Tiger Connect (to access secure text messaging and scheduling)
- Dragon (to use the front-end dictation program)
- Cerner (to access EMR applications)
- Cerner Remote Access (to access EMR applications from home)
- I-site (to login to the radiology PACS program)
- LIfeImage (to login to the radiology cloud program to view images taken outside of UNM)

<u>UNM Net ID</u>

Username: _____          Password: _____

- my.unm.edu (to access your paystub/benefits)
- UNM Webmail (to login to the unm.edu email account)

<u>Other</u>

*Syncronys Health Information Exchange*

Username: _____          Password: _____

*Tricore Web Portal*

Username: _____          Password: _____

*NM Prescription Monitoring Program*

Username: _____          Password: _____

*New Innovations*

Username: _____          Password: _____

*Collaborative Institutional Training Initiative (CITI)*

Username: _____          Password: _____

## Account Access

HSC Net ID

- Changing your password
  - Go to https://hscid.health.unm.edu while on HSC Secure Wireless
  - If this is the first time you are changing your password, you will need to set up Multifactor Authentication. The instructions to complete this step are located here: https://hsc.unm.edu/about/cio/technology-support/mfa.html
  - Password requirements
    - Must contain between 8 and 20 characters
    - Must not repeat a character more than twice in a row (e.g. RR is ok, but RRR is not)
    - Must contain characters from at least 3 of the following characters sets:
      - Numbers
      - Upper case letters (A, B, C...Z)
      - Lower case letters (a, b, c...z)
      - Special characters - either of the following: _ #
    - Your password cannot include your Net ID (username), first, middle or last name
    - Passwords are case-sensitive; the character 'A' is not the same as 'a'.
- UNM Hospital Heath Service Desk Phone Number: 272-3282 (DATA)

UNM Net ID

- Changing your password
  - Your default password will be Hs_###### (where ###### is the last 6 digits of your SSN)
  - Go to https://netid.unm.edu/
  - Make this password the same as your HSC Net ID password
- UNM Main Campus Help Desk Phone Number: 272-5757